

DORCHESTER ON THAMES

COMMUNITY EMERGENCY RESPONSE PLAN V.3

Purpose

The Emergency services will always have the prime responsibility to support residents and expertise to manage incidents (eg flood, power loss, extreme weather) that may impact our community.

The Dorchester on Thames Community Emergency Response Plan lays out the local support that is available to supplement the role of the Emergency services where appropriate and enables the Parish and its residents to provide practical support to other residents.

Residents are strongly advised to not take any material risk whilst assisting other residents.

Emergency contacts

	Contact
Emergency services	Always the first number to call whatever the emergency - 999
Environment Agency	EA Floodline - to report flood - 0345 988 1188 or text phone 0345 602 6340 River level- real time water levels and prediction – https://check-for-flooding.services.gov.uk - enter Dorchester on Thames – click on ‘River, sea, groundwater and rainfall levels’ EA Incident hotline – to report Pollution - 0800 807060
Gas – National Grid	Emergency line to report leaks - 0800 111 999
SODC / OCC	Emergency line to report dangerous structures, flooding – SODC - 01235 422422 Emergency sandbags – in case of imminent flooding only - 0345 310 1111
Thames Water	Emergency line - 0800 316 9800 Loss of water - 0345 782 0999

Emergency Equipment

The Parish council has access to the following in its lock up near to Berinsfield roundabout, which any resident can request by contacting those named below:

- Emergency generator and connectors
- Waders
- High viz jackets
- Torches

In addition residents can often access a wider range of equipment from putting messages on the Dorchester on Thames facebook page.

Emergency Contacts

The following members of the Parish Council have access to the equipment available to the community.

Parish Chair: Mike Corran – 07484 694962 – chairman@dorchesteronthames-pc.gov.uk

Councillor: Mike Atkinson – 07771 802563 – mikeatkinson@dorchesteronthames-pc.gov.uk

Parish Clerk: Jenny Welham – 07444 239077 – parishclerk@dorchesteronthames-pc.gov.uk

Good Neighbour Scheme

It is expected that, in a community with strong neighbourly instincts, in addition to the prime role of the Emergency services neighbours will actively and willingly take care of each other, particularly vulnerable residents, in addition to the role of the emergency services.

In addition, Dorchester operates a Good Neighbour Scheme, which is separate from the Parish Council, to support residents in accessing wider volunteer help. A WhatsApp Group of approximately 30 possible volunteer helpers is maintained which can be accessed through the Group Coordinators:

Jon Brydges – 07736 934454

Mike Atkinson - 07771 802563

The extent of support available from Good Neighbours will vary but it is reasonable for residents to assume that, when requested (if not before), residents will actively support vulnerable neighbours in the event of a village wide or an emergency situation by providing assistance, food, warmth, transport. No assumption is made about Good Neighbours offering specialist skills which remain the responsibility of the Emergency services.

Emergency centres

The community has a range of buildings which, depending on circumstances can be used to provide facilities to the Emergency services and Good Neighbour Scheme. Combined with the

generator offered by the Parish Council these sites can offer a location for the Emergency services to manage their response from and/or a safe haven for anyone in need:

Village Hall

Dorchester Abbey

Bishops Court Farm event centre

Vulnerable residents

No comprehensive list of vulnerable residents is maintained due to difficulties of clear definition and resident changes in addition to data protection rules preventing a database being established without individual permission. However, the following are key sources of information when required:

To complete	Role	Address	Tel No	Alternate
Jane Willis	Rector	The Rectory, Manor Farm Road, OX10 7HZ	01865 294276	rector@dorchester-abbey.org.uk
Richard Winslet	Neighbourhood watch coordinator	2 Chequers Court OX10 7JP	01865 341244 07774 476544	richardwinslet@gmail.com
Susan Jupp	Village lunch club organiser	13 Watling Lane OX10 7JG	01865 341066	susan@jupp13dot.force9.co.uk

Communication

Depending on the nature of any emergency, communication can be impaired. Residents are strongly advised to join the Dorchester on Thames Facebook page to keep up to date. If phone networks are not operational the village notice boards by the Coop and the Village Hall can be used to share important information.

Helicopter landing site

Recreation Ground – Drayton Rd – gate access code available from Emergency Contacts above

Large Parking spaces

Recreation Ground – Drayton Rd – gate access code available from Emergency Contacts above

Abbey View – south-east side of Thame bridge – gate access code available from Emergency Contacts above

Adopted 8th January 2025 (Minute Ref 6).

Version 3.